

Washoe County, Nevada

REGIONAL EMERGENCY MEDICAL SERVICES AUTHORITY -- TODAY

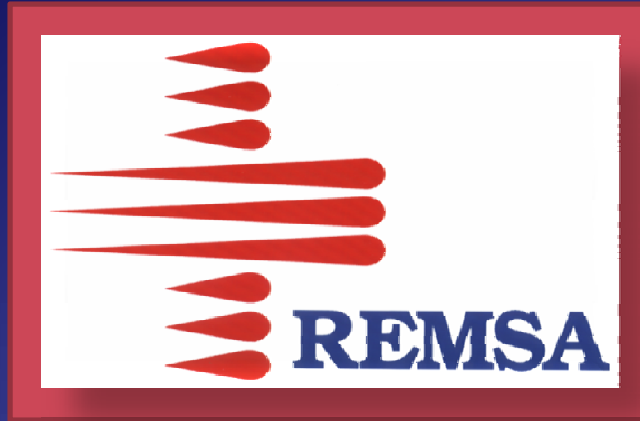


42 Ambulances



4 Medical Helicopters





The first ambulance service in the world
accredited by:

- Commission on Accreditation of Ambulance Services
- Commission on Accreditation of Medical Transport Services
- Medical Priority Dispatching Center of Excellence
- Currently in process of working towards Commission on Accreditation of Allied Health Education Programs

Global Reputation



United Kingdom



United States

People come from all over the world to learn how REMSA's system operates



Russia



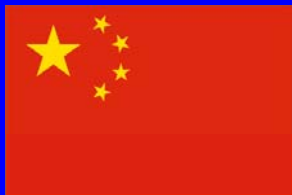
Canada



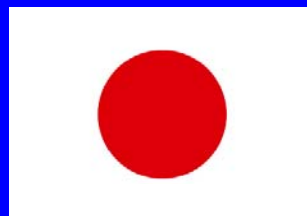
Germany



France



China



Japan



Spain



Deployment:

- ◆ System Status Management
- ◆ Ongoing review of calls by hour of day and day of week
- ◆ Change Posting Plans every 4 months



Emergency Medical Dispatch

Priority Setting and Pre-Arrival Instructions

- P-1 Urgency/Presumptive Life Threatening

- Allergic reaction
- Severe Respiratory Distress
- Cardiac Arrest
- Chest pain (if patient is 35 or older)
- Active choking
- Active Seizure
- Stroke
- Rollover/Ejection/Auto vs. pedestrian MVA
- Unconscious

- P-2 Urgency/Non-Life Threatening

- Upper abdominal Pain (if patient is 35 or older)
- Assault with injury to head, torso or upper leg
- Diabetic with ALOC
- Severe eye trauma
- Heart rate <50 or >130
- Overdose
- Psychiatric/suicidal patient

- P-3 Non-Urgency/Non-Life Threatening

- "Sick person" – No specific chief complaint given
- Constipation
- Diarrhea
- Rash/Skin Disorder
- Toothache
- Infected wound
- Post-seizure (now alert and breathing normally)
- Can't sleep



ALL P-1 calls are responded to before P-2 or P-3 calls

Every patient gets the same response
regardless of where they live.

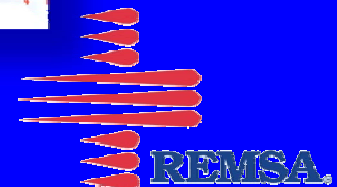


Special Events in 2010:



528 Events; 5,245 Total Hours spent on Events

- ◆ Hot August Nights
- ◆ Reno Air Races
- ◆ PGA Reno Tahoe Open
- ◆ Street Vibrations
- ◆ UNR Sporting Events
- ◆ Balloon Races
- ◆ Rib Cook-Off
- ◆ Reno Rodeo



Disaster Simulations in 2010:

- ♦ 6 Full Scale Simulations
- ♦ 3 Table Top Simulations



Tactical Emergency Medical Support (TEMS)

- ◆ **TEMS 350 total events 2008-2010**
 - ◆ 95 call outs
 - ◆ 255 trainings
 - ◆ 27 Sparks Police Department (SPD)
 - ◆ 64 Reno Police Department (RPD)
 - ◆ 24 Washoe County Sheriff's Office (WCSSO)
 - ◆ 7 Drug Enforcement Agency (DEA)
 - ◆ 3 Immigration Customs Enforcement (ICE)
 - ◆ 2 Federal Bureau of Investigation (FBI)
 - ◆ 1 U.S. Marshalls



EDUCATION CENTER

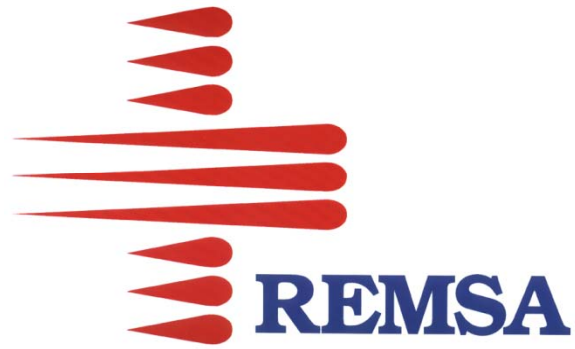
- ◆ Nevada's largest EMS Training Center
- ◆ Licensed Nevada Post-Secondary Education Center
- ◆ Approved Veterans Administration Education Center
- ◆ Completing Accreditation by the Commission on Accreditation of Allied Health Education Programs
- ◆ University of Nevada Reno Affiliation
- ◆ University of Maryland Baltimore County Training Site
- ◆ American Heart Association Regional Training Center
- ◆ Training Center for Saint Mary's Regional Medical Center and Northern Nevada Medical Center's Medical Staff
- ◆ Approved CE provider for states of Nevada and California EMS and Board of Nursing
- ◆ Nevada Police Officer Standards and Training CE provider
- ◆ National Disaster Life Support Training Center
- ◆ Tactical Combat Casualty Care Training Center



Reno Air Races Response

- ◆ 54 Patients transported in 62 minutes
 - ◆ 4 Ambulances already on scene
- ◆ 14 Ambulances immediately responded to incident
- ◆ Another 12 Ambulances deployed within 20 minutes
- ◆ 113 employees on-duty within 20 minutes





More Than Just An Ambulance Service

